



Karine Manasyan

Հեռախոս (077) 77-4\*-\*\*

Էլ. փոստ Manasyan.karina98@gmail.com

## ՌԵԶՅՈՒՄԵ

Ընտանեկան կարգավիճակ Ամուսին

Կրթությունը Բարձրագույն

Ուսումնական հաստատություն Մեսրոպ Մաշտոցի անվան համալսարան

Լեզուներ

Հայերեն (100%)

Ռուսերեն (63%)

Անգլերեն (64%)

Նախընտրած պաշտոն Օֆիս-մենեջեր, Գրասենյակի ադմինիստրատոր / Office Administrator

Աշխատանքային գրաֆիկ Կես դրույք

Ակնկալվող աշխատավարձ 250.000 դրամ և բարձր

## Համակարգչային հմտություններ

MS Office (31%)

MS Excel (36%)

MS PowerPoint (43%)

Մասնագիտական ունակություններ Communications Time Management  
Sales Process improvment Decision Making Problem SolvinG

Աշխատանքային փորձ և պրակտիկա March 2022 Customer Support  
Specialist Digitain Armenia support clients/users via chats and  
phone calls Provide solutions to issues players encounter  
Providing needbase offers to key customers June 2024-Community  
Manager at Totogaming, focused on maintaining strong relationships  
with online customers. Regularly involved in organizational tasks  
and providing weekly reports. Experienced in enhancing community  
engagement and supporting marketing objectives

Հետաքրքրություններ և հոբբի Traveling

Լախրնտրած աշխատանք Office work

Ավելացնել Պորտֆոլիո



**KARINE  
MANASYAN**  
Social Media Customer Support Specialist

Business graduate with proven communication, customer oriented and sales skills. Seeking a position which will develop career

**CONTACT ME**

☎ +374 77 77 47 40

✉ manasyan.karine19@gmail.com

📅 Date of birth: 1998.09.07

📍 Shikachev 5/4/1

**EDUCATION**

2021-Digital Marketing in SSD Academy

2018-Bachelor's degree in Economics Marag Maragots University Yerevan, Armenia faculty of Business Management  
Major academic course highlights: Economics, Management, Business Communications, Operational Management.

2013-2016 Yerevan State college of Fine Arts names after Pankos Terlemezyan faculty of general design

**WORK EXPERIENCE**

**June 2022**  
Community Manager at Totogaming, focused on maintaining strong relationships with online customers. Regularly involved in organizational tasks and providing weekly reports. Experienced in enhancing community engagement and supporting marketing objectives

**March 2022**  
Customer Support Specialist Digitain Armenia support clients/users via chats and phone calls Provide solutions to issues players encounter Providing needbase offers to key customers

**2021**  
SMM marketing and PR specialist Marketing campaign development for key customers Social media marketing

**February 2018 - February 2022**  
Senior Sales and Customer Support specialist "Markan" Armenia Communicating with customers on daily basis Providing needbase offers to key customers Communicating with warehouse staff Requesting and organizing the delivery of missing products in the store

**SKILLS**

Languages  
English Intermediate  
Russian Intermediate  
Armenian Native

Communications Time Management  
Sales Process improvment

Decision Making Problem Solving  
Multitasking Negotiation Skills

