



DAVIT MARTIROSYAN

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ՌԵԶՅՈՒՄԵ

Ընտանեկան կարգավիճակ Ամուսին

Կրթությունը Թերի բարձրագույն

Լեզուներ

Հայերեն (100%)

Ռուսերեն (90%)

Նախընտրած պաշտոն Բարմեն

Աշխատանքային գրաֆիկ Ամբողջ դրույք

Ակնկալվող աշխատավարձ 300.000 դրամ և բարձր

Մասնագիտական ունակություններ Սպասարկման ոլորտ, Հյուրանոց 5 տարի

Աշխատանքային փորձ և պրակտիկա Alaska Resort Russia Hotel Aurora Hotel

Հետաքրքրություններ և հոբբի Football Billiard Table tennis

Նախընտրած աշխատանք Բարմեն

Ավելացնել Պորտֆոլիո



DAVIT MARTIROSYAN

I am looking for an interesting job in the field of management, where I can apply my skills and overcome obstacles, striving for professional growth and solving complex problems.

Contact

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Education

● **Bachelor of Laws**
Hrazdan Humanitarian Institute
2021 - until now

Language

Armenian

English 

Russian

Experience

● Assistant Manager
Alaska Resort in Tsakhk

Jul 2021 - Dec 2022

- Organizing and coordinating daily operations of the hotel
- Managing reservations and resolving customer issues
- Creating and monitoring staff schedules
- Ensuring high levels of guest service and resolving issues that arise
- Preparing reports and analyzing data on the hotel's performance
- Interacting with various departments to ensure smooth operations

- Administrator

Feb 2023 - Aug 2024

- Check-in and check-out of guests, processing reservations
- Provide high levels of customer service, including resolving customer queries and complaints
- Manage daily operations at the front desk, including working with cash systems
- Coordinate with other hotel departments to ensure quality service
- Prepare reports on reservations, revenue and guest requests
- Process and communicate information on special requests and guest requirements

- Administrator / Supervisor

Oct 2024 - Apr 2025

- Supervised daily operations of the hotel to ensure exceptional guest service and smooth functioning.
- Coordinated staff schedules and delegated tasks to housekeeping, front desk, and maintenance teams.
- Ensured all guest areas and accommodations met cleanliness and quality standards.
- Managed guest relations by addressing inquiries, concerns, and special requests professionally.
- Worked closely with management to improve operational efficiency and guest satisfaction.

Skills

MS Office
TrioSoft
MerSoft
SmartRest

Soft Skills

- Organized
- Communication
- Teamwork
- Meeting deadlines
- Critical thinking

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